



INGENIOUS AIR

Our
**TERMS &
CONDITIONS**

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 ingenious-air.com/terms

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General

- The Ingenious Air Company's Terms and Conditions apply.
- Please read in conjunction with this quotation and contact us if you have any queries.
- Please note specifically the following clauses: Limitations on Liability (18), Delivery (7), Cancellation (9); Termination (19) and Warranty (8).
- This proposal is valid for thirty days, after which it may become subject to revision.

Approximate Lead Times

- Delivery times are subject to variation, but please refer to your quotation for a proposed lead time.
- If your job is urgent, we may be able to ship or fly in systems at an additional cost.
- Please contact us to discuss further.

Payment Terms

- Payment terms are subject to credit rating and will be clarified at the invoice stage.
- We accept payment by BACS and credit or debit card.
- Equipment to be paid for by Proforma.
- If a deposit is due, works will only commence once cleared funds for the deposit invoice has been received.
- The minimum interim invoicing terms are as follows:
- A Deposit of 50% of the Final Fee is due immediately upon acceptance of your Order unless otherwise specified in the Order Acknowledgement;
- A payment of 35% of the Final Fee is due when equipment is delivered to site;
- Final payment of 15% of the Final Fee is due on practical completion, following testing and commissioning.
- No deductions for retention are to be made unless agreed by both parties prior to work commencement.

Assumptions

- The following assumptions have been made unless otherwise agreed in writing. The price may change when design is finalised as a result of these assumptions:
- Duct and refrigerant pipe routes and final positioning of air handling units and air outlets.
- All works to be carried out during normal working hours without breaks in continuity.
- An adequate mains electrical supply is made available by others with appropriate tails from isolators.
- Appropriate welfare facilities are available for the installation team.
- Please note, you must notify your Local Authority Building Control (LABC) for the following works: Electrical, Plumbing, Oil, Solid fuel, Heating and hot water, Ventilation and air conditioning.



Customer Obligations

- Please also refer to Clause 12.
- You will need to sign our Order Acknowledgement before delivery or works can commence.
- Please identify any project risks or special instructions.
- You will need to provide an asbestos survey prior to the commencement of installation works for properties built prior to 1999.
- Please inform us if you have site restrictions or specific CSCS requirements.

Installation

- Once a member of our installation team has carried out a site inspection, a more detailed accurate price can be given.
- Installation works will be completed by The Ingenious Air Company's Approved Contractors.
- Variations such as additional works or changes to works detailed in this quotation are permissible. A Variation Order will be raised for additional costs.

Inclusions

- Pressure test refrigeration pipework and trim charge with refrigerant gas.
- Run, test and commission systems and record data for F Gas log book.
- Demonstrate correct use of systems to users or user's representative.

Exclusions

- This quotation does not include the following potential additional costs, unless otherwise agreed in writing:
- Negotiations associated with planning approval and landlord's permission.
- Provision of scaffold, towers, lifting or hoisting equipment.
- Builders work, structural alteration and redecoration.
- Mains electrical supplies with local isolator to outdoor/indoor units.
- Provision of design or record drawings.
- Condensate pumps.

Warranty

- The Ingenious Air System and labour have a one year warranty.
- Heat pump condensing units and standard indoor units have a three year warranty.
- The warranty is only valid if a regular, appropriate maintenance regime as recommended by the manufacturer has been carried out.
- Extended warranties are available on request.

